3508 East Main Street, Morgantown, PA 19543

Phone: 610-286-0018 • Fax:610-286-0021
Email: info@mypetsbrace.com

Thank you for contacting My Pet's Brace. We look forward to helping your dog/patient walk and play comfortably again with the help of a custom brace. An effective custom brace starts with the creation of a well-formed cast taken by a veterinarian or rehabilitation professional.

If the veterinarian or rehabilitation facility does not have the materials to make the fiberglass cast, a casting kit may be ordered from the My Pet's Brace website or by calling 610-286-0018.

Please follow the process below:

Step 1: Veterinarian or rehabilitation professional reads the casting instructions below and watches the *Hock Brace Casting Tutorial* video at *mypetsbrace.com/casting-videos*.

Step 2: Veterinarian or rehabilitation professional takes a cast of the dog's leg.

Step 3: Veterinarian or rehabilitation professional completes the *Hock Brace Order Form*.

Step 4: Mail the cast and *Hock Brace Order Form* to My Pet's Brace in Morgantown, PA (address above).

Step 5: Email or text a side view picture of the dog standing to info@mypetsbrace.com/610-286-0018.

Step 6: Once the cast is received, My Pet's Brace calls the purchaser of the brace to take payment and provide the specific date the brace will be completed and shipped from our facility.

Braces are fabricated in 5 business days and include a no-hassle 120 day warranty. The brace may need to be mailed back to My Pet's Brace for adjustments. This is a normal part of the brace process. Because our devices are custom-made and will not fit any other pet, no refunds can be offered by My Pet's Brace. Visit our website for more information.

HOCK BRACE CASTING INSTRUCTIONS



1) Watch *Hock Brace Casting Tutorial* video at *www.mypetsbrace.com/casting-videos.*

*** CAST MUST INCLUDE THE ENTIRE PAW, WITH THE PAW POSITIONED FLAT ON THE GROUND.**

Scan Me



2) Have a helper sit on the opposite side of the dog's injured leg. The helper will hold the stockinet and rubber tubing cutting strip with one hand and support the dog from sitting with the other hand underneath thedog's belly. Position the dog in a normal/corrected standing position, **with the dog's paw flat on the ground (90° angle).** If there is a contracture, cast the leg in the most functional position. There is no need to sedate the dog (unless there are extreme circumstances).



3) Have a bowl of lukewarm water, a sharp utility knife, a pair of bandage scissors, a marker, and a plastic support board readily available.



4) Hold the casting tape underwater for 10 seconds, then squeeze water out three times.



5) Wrap the tape from the distal end, covering the paw and up to just below the stifle. Overlap each layer by about half the tape's width. The cast should have no more than 2–3 layers total. Trim any excess tape and be careful not to squeeze the paw together.



6) Mold the tape to conform to bony prominences. Massage the layers together. Place the support board beneath the paw to prevent the tape from sticking to the floor and help keep the paw flat on the ground.



7) Use the permanent marker to trace the rubber tubing. Draw several hash marks perpendicular to the rubber tubing line.



8) Use the utility knife to cut the cast off before the casting tape completely hardens (less than 4 minutes). Do not wait too long. Cast will still be a little soft.



9) Remove the rubber tubing cutting strip. Cut the stockinet off with the bandage scissors and remove the cast from the dog's leg.



10) Tape or rubber band the cast together without deforming the cast. Write the dog's name on the cast.



11) Complete the *Hock Brace Order Form* and record all measurements in centimeters using a soft tape measure. <u>Length Measurement 1</u> – stifle joint to hock joint



12) <u>Length Measurement 2</u> – hock joint to floor



13) <u>Length Measurement 3</u> – Length of paw, include nails



14) <u>Circumference Measurement 1</u> – At middle calf



15) <u>Circumference Measurement 2</u> – At hock joint



16) <u>Circumference Measurement 3</u> – Below hock joint



17) On the back of the *Hock Brace Order Form*, take a tracing of the dog's paw while the dog is standing.



18) Email a side view picture of the dog while he/she is standing. Take the picture at dog's eye level. Do not take the picture while the cast is on the dog's leg.



19) Mail cast and *Hock Brace Order Form* to:

My Pet's Brace
3508 East Main Street
Morgantown, PA 19543

Mail This Form & The Dog's Cast To:
My Pet's Brace
3508 E Main St, Morgantown, PA 19543

HOCK BRACE ORDER FORM

READ INTRUCTIONS ON PAGES 1 & 2. THIS PAGE IS TO BE COMPETED BY THE VETERINARY PROFESSIONAL. SEND A SIDE VIEW PHOTO OF THE DOG STANDING TO INFO@MYPETSBRACE.COM OR TEXT IT TO 610-286-0018. TRACE THE DOG'S PAW ON THE BACK OF THIS PAPER.

PET INFORMATION

Pet Name:	Breed:	Weight: lbs
Age:	Gender: ☐ Male ☐ Female ☐ Neutered/Spayed	Affected Side/Brace For: ☐ Left ☐ Right
Body Condition Score: ☐ 1 (Too Thin) ☐ 2 ☐ 3 ☐ 4 ☐ 5 (Ideal) ☐ 6 ☐ 7 ☐ 8 ☐ 9 (Too Heavy)		
Diagnosis:	Dewclaw: ☐ Yes ☐ No	Any Masses: ☐ Yes ☐ No
	Cast Taken While Dog Is: ☐ Standing ☐ Laying Down	

Device Requested:
☐ Hock Brace with Joints at Hock
☐ Hock Brace without Joints
☐ Add Anterior Shell (+$300, non-jointed brace only)

Length Measurements In CM		Circumference Measurements In CM	
Stifle Joint to Hock Joint:		At Middle Calf:	
Hock Joint to Floor:		At Hock Joint:	
Length of Paw (Including Nails):		Below Hock Joint:	

Brace Color (See Color Chart):

VET/REHAB INFORMATION

Facility Name:		Date:	
Street:	City:	State:	Zip:
Phone:	Email:		
Vet Name (Print):	**Vet Signature:**		

OWNER INFORMATION

Owner Name (Print):	**Owner Signature:**		
Street:	City:	State:	Zip:
Phone:	Email:		

Warranty & Adjustments: My Pet's Brace will repair or replace straps, liners, pads, buckles or soling for no charge within 120 days. My Pet's Brace will repair or replace the plastic superstructure and mechanical hinges for no charge if they fail from defect within one year. The brace may need to be mailed to My Pet's Brace for adjustments. This is a normal part of the brace process. Because devices are custom-made for each pet, no refunds, returns or exchanges can be offered by My Pet's Brace. *By signing above*, I understand and agree to the My Pet's Brace warranty and no refunds policy.

FABRICATION/SHIPPING INFORMATION

Fabrication Time: ☐ Standard: 5 business days
☐ Expedite: 2 business days - Additional $150/brace & **Subject To Availability**

Ship Completed Brace To: ☐ Pet Owner ☐ Vet/Rehab Facility

Shipping Method (Shipping of completed brace to owner/vet)

USA: ☐ UPS Ground – **Free** ☐ 3 Day* ☐ 2 Day* ☐ Next Day*

International: ☐ UPS Ground* ☐ UPS Expedited* *Fees Apply

BILLING INFORMATION (Fabrication begins once full payment has been received)

Who To Bill: ☐ Pet Owner ☐ Vet/Rehab Facility

Payment: ☐ Credit Card ☐ Care Credit ☐ Scratchpay ☐ Check (include with this form)

Card Number: Exp Date: Security Code:

I Want To Give My Credit Card Number Over The Phone, Please Call Me: ☐ Yes ☐ No

PAW TRACING

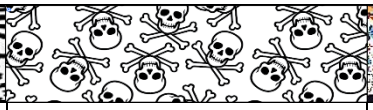
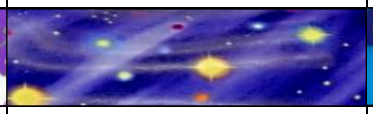
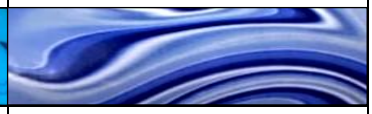
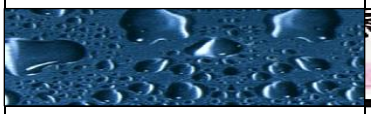
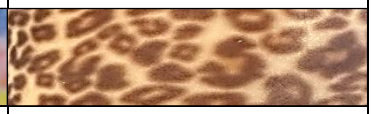
COLOR CHART

Solid Colors

White	Light Tan	Yellow	Orange
Light Pink	Neon Pink *only for dogs under 130 lbs	Red	Teal
Green	Dark Green	Purple	Light Blue
Royal Blue	Navy Blue	Brown	Black

Patterns

Patterns range in size. Depending on the size/shape of your pet's brace, you may only see a portion of your chosen pattern.

			
Zebra* *background can be any solid color, ie neon pink zebra	Pirates* *background can be any solid color, ie red pirates	Sugar Skulls (navy background)	Yellow/Orange Swirl
			
Purple Splash	Starry Night	Sharks	Blue Swirl
			
Blue Raindrops	Graffiti	Color Burst	Leopard
			
Wood Grain	Red/Brown Dog Hair	Camo	Green Camo
			
Woodland	Carbon Fiber	Cosmos	Flags

Colors may appear different in person. Choice of colors are subject to change depending on availability.