



3508 East Main Street, Morgantown, PA 19543

Phone: 610-286-0018 • Fax: 610-286-0021

Email: info@mypetsbrace.com

Thank you for contacting My Pet's Brace. We look forward to helping your dog/patient walk and play comfortably again with the help of a custom brace. An effective custom brace starts with the creation of a well-formed cast taken by a veterinarian or rehabilitation professional.

If the veterinarian or rehabilitation facility does not have the materials to make the fiberglass cast, a casting kit may be ordered from the My Pet's Brace website or by calling 610-286-0018.

Please follow the process below:

Step 1: Veterinarian or rehabilitation professional reads the casting instructions below and watches the *Hock Brace Casting Tutorial* video at mypetsbrace.com/casting-videos.

Step 2: Veterinarian or rehabilitation professional takes a cast of the dog's leg.

Step 3: Veterinarian or rehabilitation professional completes the *Hock Brace Order Form*.

Step 4: Mail the cast and *Hock Brace Order Form* to My Pet's Brace in Morgantown, PA (address above).

Step 5: Email or text a side view picture of the dog standing to [info@mypetsbrace.com/610-286-0018](mailto:info@mypetsbrace.com).

Step 6: Once the cast is received, My Pet's Brace calls the purchaser of the brace to take payment and provide the specific date the brace will be completed and shipped from our facility.

Braces are fabricated in 5 business days and include a no-hassle 120 day warranty. The brace may need to be mailed back to My Pet's Brace for adjustments. This is a normal part of the brace process. Because our devices are custom-made and will not fit any other pet, no refunds can be offered by My Pet's Brace. Visit our website for more information.

HOCK BRACE CASTING INSTRUCTIONS



- 1) Watch *Hock Brace Casting Tutorial* video at www.mypetsbrace.com/casting-videos.



- 2) Have a helper sit on the opposite side of the dog's injured leg. The helper will hold the stockinet and rubber tubing cutting strip with one hand and support the dog from sitting with the other hand underneath the dog's belly. Position the dog in a normal/corrected standing position, with the dog's paw flat on the ground (90° angle). If there is a contracture, cast the leg in the most functional position. There is no need to sedate the dog (unless there are extreme circumstances).



- 3) Have a bowl of lukewarm water, a sharp utility knife, a pair of bandage scissors, and a marker readily available.



- 4) Hold the casting tape underwater for 10 seconds, then squeeze water out three times.



5) Wrap the tape from the distal end, covering the paw and up to just below the stifle. Overlap each layer by about half the tape's width. The cast should have no more than 2-3 layers total. Trim any excess tape and be careful not to squeeze the paw together.



6) Mold the tape to conform to bony prominences. Massage the layers together.



7) Use the permanent marker to trace the rubber tubing. Draw several hash marks perpendicular to the rubber tubing line.



8) Use the utility knife to cut the cast off before the casting tape completely hardens (less than 4 minutes). Do not wait too long. Cast will still be a little soft.



9) Remove the rubber tubing cutting strip. Cut the stockinet off with the bandage scissors and remove the cast from the dog's leg.



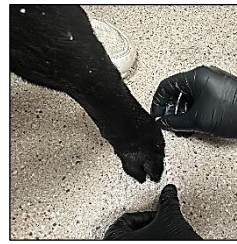
10) Tape or rubber band the cast together without deforming the cast. Write the dog's name on the cast.



11) Complete the *Hock Brace Order Form* and record all measurements in centimeters using a soft tape measure. Length Measurement 1 – stifle joint to hock joint



12) Length Measurement 2 – hock joint to floor



13) Length Measurement 3 – Length of paw, include nails 2



14) Circumference Measurement 1 – At middle calf



15) Circumference Measurement 2 – At hock joint



16) Circumference Measurement 3 – Below hock joint



17) On the back of the *Hock Brace Order Form*, take a tracing of the dog's paw while the dog is standing.



18) Email a side view picture of the dog while he/she is standing. Take the picture at dog's eye level. Do not take the picture while the cast is on the dog's leg.



19) Mail cast and *Hock Brace Order Form* to:

My Pet's Brace
3508 East Main Street
Morgantown, PA 19543



Mail This Form & The Dog's Cast To:
 My Pet's Brace
 3508 E Main St, Morgantown, PA 19543

HOCK BRACE ORDER FORM

READ INSTRUCTIONS ON PAGES 1 & 2. THIS PAGE IS TO BE COMPLETED BY THE VETERINARY PROFESSIONAL. SEND A SIDE VIEW PHOTO OF THE DOG STANDING TO INFO@MYPETSBRACE.COM OR TEXT IT TO 610-286-0018. TRACE THE DOG'S PAW ON THE BACK OF THIS PAPER.

PET INFORMATION

Pet Name:		Breed:		Weight:	lbs
Age:	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Neutered/Spayed		Affected Side/Brace For: <input type="checkbox"/> Left <input type="checkbox"/> Right		
Body Condition Score: <input type="checkbox"/> 1 (Too Thin) <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 (Ideal) <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 <input type="checkbox"/> 9 (Too Heavy)					
Diagnosis:			Notes/Other Instructions:		
			Cast Taken While Dog Is: <input type="checkbox"/> Standing <input type="checkbox"/> Laying Down		
Device Requested:					
<input type="checkbox"/> Hock Brace with Joints at Hock					
<input type="checkbox"/> Hock Brace without Joints					
<input type="checkbox"/> Add Anterior Shell (+\$300, non-jointed brace only)					
Length Measurements In CM			Circumference Measurements In CM		
Stifle Joint to Hock Joint:		At Middle Calf:			
Hock Joint to Floor:		At Hock Joint:			
Length of Paw (Including Nails):		Below Hock Joint:			

Brace Color (See Color Chart):

VET/REHAB INFORMATION

Facility Name:			Date:		
Street:		City:		State:	Zip:
Phone:		Email:			
Vet Name (Print):			Vet Signature:		

OWNER INFORMATION

Owner Name (Print):			Owner Signature:		
Street:		City:		State:	Zip:
Phone:		Email:			

Warranty & Adjustments: My Pet's Brace will repair or replace straps, liners, pads, buckles or soling for no charge within 120 days. My Pet's Brace will repair or replace the plastic superstructure and mechanical hinges for no charge if they fail from defect within one year. The brace may need to be mailed to My Pet's Brace for adjustments. This is a normal part of the brace process. Because devices are custom-made for each pet, no refunds, returns or exchanges can be offered by My Pet's Brace. *By signing above, I understand and agree to the My Pet's Brace warranty and no refunds policy.*

FABRICATION/SHIPPING INFORMATION

Fabrication Time: <input type="checkbox"/> Standard: 5 business days					
<input type="checkbox"/> Expedite: 2 business days - Additional \$150/brace & Subject To Availability					
Ship Completed Brace To: <input type="checkbox"/> Pet Owner <input type="checkbox"/> Vet/Rehab Facility					
Shipping Method (Shipping of completed brace to owner/vet)					
USA: <input type="checkbox"/> UPS Ground – Free <input type="checkbox"/> 3 Day* <input type="checkbox"/> 2 Day* <input type="checkbox"/> Next Day*					
International: <input type="checkbox"/> UPS Ground* <input type="checkbox"/> UPS Expedited* *Fees Apply					

BILLING INFORMATION (Fabrication begins once full payment has been received)

Who To Bill: <input type="checkbox"/> Pet Owner <input type="checkbox"/> Vet/Rehab Facility					
Payment: <input type="checkbox"/> Credit Card <input type="checkbox"/> Care Credit <input type="checkbox"/> Scratchpay <input type="checkbox"/> Check (include with this form)					
Card Number:		Exp Date:		Security Code:	
I Want To Give My Credit Card Number Over The Phone, Please Call Me: <input type="checkbox"/> Yes <input type="checkbox"/> No →					

PAW TRACING

COLOR CHART

Solid Colors

			
White	Light Tan	Yellow	Orange
			
Light Pink	Neon Pink <small>*only for dogs under 130 lbs</small>	Red	Teal
			
Green	Dark Green	Purple	Light Blue
			
Royal Blue	Navy Blue	Brown	Black

Patterns

Patterns range in size. Depending on the size/shape of your pet's brace, you may only see a portion of your chosen pattern.

			
Zebra* <small>*background can be any solid color, ie neon pink zebra</small>	Pirates* <small>*pirates can be any solid color, ie red pirates</small>	Sugar Skulls <small>(background is navy)</small>	Yellow/Orange Swirl
			
Pink Camo	Purple Splash	Sharks	Starry Night
			
Blue Swirl	Graffiti	Green Raindrops	Color Burst
			
Wood Grain	Red/Brown Dog Hair	Leopard	Woodland
			
Camo	Carbon Fiber	Cosmos	Flags

Colors may appear different in person. Choice of colors are subject to change depending on availability.