

3508 East Main Street Morgantown, PA 19543

Phone: 610-286-0018 Fax: 610-286-0021 Email: info@mypetsbrace.com

Thank you for contacting My Pet's Brace. We look forward to helping your dog/patient walk and play comfortably again with the help of a custom brace. An effective custom brace starts with the creation of a well-formed cast taken by a veterinarian or rehabilitation professional.

If the veterinarian or rehabilitation facility does not have the materials to make the fiberglass cast, a casting kit may be ordered from the My Pet's Brace website or by calling 610-286-0018.

#### Please follow the process below:

- Step 1: Veterinarian or rehabilitation professional reads the casting instructions below and watches the *Elbow Brace Casting Tutorial* video at *mypetsbrace.com/casting-videos*.
- Step 2: Veterinarian or rehabilitation professional takes a cast of the dog's leg.
- Step 3: Veterinarian or rehabilitation professional completes the Elbow Brace Order Form
- Step 4: Mail the cast and Elbow Brace Order Form to My Pet's Brace in Morgantown, PA (address above).
- Step 5: Once the cast is received, My Pet's Brace calls the purchaser of the brace to take payment and provide the specific date the brace will be completed and shipped from our facility.
- Step 6: Veterinarian or rehabilitation professional fits the brace on the dog. Read the Fit and Care Instructions included with the brace.

Braces are fabricated in 5 business days and include a no-hassle 120 day warranty. Because our devices are custom-made and will not fit any other pet, no refunds can be offered by My Pet's Brace. Visit our website for more information.

#### **Elbow Casting Instructions**

- 1) Watch *Elbow Brace Casting Tutorial* video at *www.mypetsbrace.com/casting-videos*. The casting procedure for a custom brace is a different process than casting for a broken bone, disease or injury.
- 2) Have a helper sit on the opposite side of the dog's injured leg. The helper will hold the stockinet and rubber tubing cutting strip. Position the dog in a <u>normal/corrected</u> standing position. If there is a contracture, cast the leg in the most functional position. There is no need to sedate the dog (unless there are extreme circumstances).
- 3) Have a bowl of lukewarm water, a sharp utility knife, a pair of bandage scissors and a marker readily available.
- 4) Hold the casting tape underwater for 10 seconds, then squeeze water out three times.
- 5) Start the cast by quickly wrapping the tape from the carpus to the axilla. Overlap each layer no more than 2-3 times, cutting off any excess tape not needed.
- 6) Mold the tape to conform to bony prominences. Massage the layers together.
- 7) Use the marker to trace the rubber tubing. Draw several hash marks perpendicular to the rubber tubing line.
- 8) Use the utility knife to cut the cast off before the casting tape completely hardens (less than 4 minutes). Do not wait too long. Cast will still be a little soft.
- 9) Remove the rubber tubing cutting strap. Cut the stockinet off with the bandage scissors and remove the cast from the dog's leg.
- 10) Tape or rubber band the cast together without deforming the cast. Write the dog's name on the cast.
- 11) Complete the Elbow Brace Order Form and record all measurements in centimeters using a softtape measure.
- 12) Email a front and side view picture of the dog while he/she is standing. Take the picture at dog's eye level. Do not take the picture when the cast is on the dog's leg. Email pictures to: info@mypetsbrace.com.
- 13) Mail cast and *Elbow Brace Order Form* to My Pet's Brace in Morgantown, PA (address above).



# Mail This Form & The Dog's Cast To: My Pet's Brace 3508 E Main St, Morgantown, PA 19543

#### **ELBOW BRACE ORDER FORM**

READ INTRUCTIONS ON PAGE 1. THIS PAGE IS TO BE COMPETED BY THE VET/REHAB. EMAIL A FRONT AND SIDE VIEW PICTURE OF THE DOG STANDING TO INFO@MYPETSBRACE.COM.

Age:	Det Nome.		Moight: lbs		
Body Condition Score:	Name:  Breed:		Weight: lbs		
Diagnosis:   Notes/Other Instructions:   Cast Taken While Dog Was:   Standing   Laying Down					
Device Requested:		, ,	/ □ 8 □ 9 (Too Heavy)		
Device Requested:     □ Blbow Brace with Joints     □ Blbow Brace without Joints     □ Add Anterior Shell       Length Measurements In CM     Circumference Measurements In CM       Axilla (armpit) to Elbow Joint:     Upper Most Circumference:       Elbow Joint:     At Elbow Joint:       At Elbow Joint: <th co<="" td=""><td>Diagnosis:</td><td colspan="3">•</td></th>	<td>Diagnosis:</td> <td colspan="3">•</td>	Diagnosis:	•		
Length Measurements In CM  Axilla (armpit) to Elbow Joint:  Elbow Joint to Carpal Joint:  Elbow Joint to Carpal Joint:  Brace Color (See Color Chart):  Clinic Name:  Clinic Name:  Clinic Name (Print):  Practitioner Name (Print):  Owner Name (Print):  Clity:  State:  City:  City:  State:  C			, ,		
Axilla (armpit) to Elbow Joint: Upper Most Circumference: Elbow Joint to Carpal Joint: At Elbow Joint: At Elbo	<b>Device Requested:</b> Elbow Brace with Joints   Elbow Brace without Joints   Add Anterior				
At Elbow Joint:   At Carpal Jo	Length Measurements In CM	Circumference Measurements In CM			
Note	Axilla (armpit) to Elbow Joint:	Upper Most Circumference:			
Clinic Name:  Clinic Name:  City:  State:  City:  State:  Zip:  Phone:  Practitioner Name (Print):  Owner Name (Print):  Owner Signature:  City:  State:  Zip:  Owner Signature:  City:  State:  Zip:  Practitioner Signature:  City:  State:  Zip:  Phone:  Email:  Warranty: My Pet's Brace will repair or replace straps, liners, pads, buckles or soling for no charge within 120 days after you receive the brace. My Pet's Brace will repair or replace the plastic superstructure and mechanical hinges for no charge if they fall from defect within one year. Because devices are custom-made for each patient and will not fit any other animal, no refunds, returns or exchanges can be offered by My Pet's Brace. By signing above. I understand and agree to the My Pet's Brace warranty and no refundspolicy.  Fabrication Time: Standard: 5 business days Expedite: 2 business days - additional \$150/brace  Ship Completed Brace To: Pet Owner Vet/Rehab Facility  Shipping Method (Shipping of completed brace to owner/vet)  USA: UPS Ground - Free 2 Day* 3 Day* Next Day* *Fees Apply  Canada: UPS 2-5 business days (≈\$40) UPS 1-3 business days (≈\$45)  International: UPS 2-5 business days (≈\$90) UPS 1-3 business days (≈\$110)  Who To Bill: Pet Owner Vet/Rehab Facility  Store Credit Card Number For Future Charges (Straps/Repairs): Yes No	Elbow Joint to Carpal Joint:	At Elbow Joint:			
Clinic Name:  Street:  City:  State:  Zip:  Phone:  Practitioner Name (Print):  Owner Name (Print):  Owner Signature:  City:  State:  Zip:  Practitioner Signature:  Owner Signature:  City:  State:  Zip:  City:  State:  Zip:  State:  Zip:  Phone:  Email:  Warranty: My Pet's Brace will repair or replace straps, liners, pads, buckles or soling for no charge within 120 days after you receive the brace. My Pet's Brace will repair or replace the plastic superstructure and mechanical hinges for no charge if they fail from defect within one year. Because devices are custom-made for each patient and will not fit any other animal, no refunds, returns or exchanges can be offered by My Pet's Brace. By signing above, I understand and agree to the My Pet's Brace warranty and no refunds policy.  Fabrication Time: Standard: 5 business days Expedite: 2 business days - additional \$150/brace  Ship Completed Brace To: Pet Owner Vet/Rehab Facility  Shipping Method (Shipping of completed brace to owner/vet)  USA: UPS Ground - Free 2 Day* 3 Day* Next Day* *Fees Apply  Canada: UPS 2-5 business days (≈\$40) UPS 1-3 business days (≈\$45)  International: UPS 2-5 business days (≈\$90) UPS 1-3 business days (≈\$110)  Who To Bill: Pet Owner Vet/Rehab Facility  Store Credit Card Number For Future Charges (Straps/Repairs): Yes No		At Carpal Joint:			
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	Who To Bill: ☐ Pet Owner ☐ Vet/Rehab Facility				
Cradit Card: Visa MastarCard Discover Amov Cara Cradit Seratchany	Store Credit Card Number For Future Charges (Straps/Repairs):   Yes  No				
Credit Card: ☐ Visa ☐ MasterCard ☐ Discover ☐ Amex ☐ Care Credit ☐ Scratchpay					
Card Number: Exp Date: Security Code:					
Providing credit card information authorizes My Pet's Brace to charge your card for the brace plus any applicable shipping charges. Credit					
card information can also be given over the phone when My Pet's Brace calls the brace purchaser confirming the cast has been received at our facility. Production of the brace begins once full payment has been received. If paying by check, mail check with this form.					
Billing Address If Different From Above:					



## **COLOR CHART**

## **Solid Colors**

White	Tan	Yellow	Orange
Light Pink	Neon Pink *only for dogs under 130 lbs	Red	Teal
Green	Dark Green	Purple	Light Blue
Royal Blue	Navy Blue	Brown	Black

### **Patterns**

